



Hawk Security Systems, Inc.

We'll Keep an Eye on the Creeps so You can Get your Sleep

GE Concord Shortcut Quick Reference:

To disarm system enter:	1 + Code
To arm to stay mode:	2 + Code
To arm to away mode:	3 + Code
To send a manual police alarm:	Hold the Police button for 2 seconds (if programmed)
To send a manual auxiliary alarm:	Hold the Auxiliary button for 2 seconds (if programmed)
To send a manual fire alarm:	Hold the Fire button for 2 seconds (if programmed)
To arm the system with no entry delay	(2 for stay) or (3 for away) + Code + 4
To bypass a sensor and arm the system:	(2 for stay) or (3 for away) + # + (2 digit zone number – Example: 04)
To bypass a sensor while system is armed:	# + Code + (2 digit zone number – Example: 04)
To arm the system silently:	5 + (2 for stay) or (3 for away) + Code
To check system status:	*
To toggle door chime on / off:	7 + 1
To view alarm memory:	7 + 6
To do a manual phone test:	8 + Code + 2
To test a sensor:	8 + Code + 3
To view event history:	8 + Code + 8

Frequently Asked Questions:

How do I change my system master code? Enter programming mode by pressing 9 followed by your current master code then press the "B" key repeatedly until the display shows "User Codes", press the "B" key repeatedly until the display shows "System Master" then press "#", enter your new four digit code then press "#". To exit programming mode, press * followed by 00.

How do I add regular user codes? Enter programming mode by pressing 9 followed by your current master code then press the "B" key repeatedly until the display shows "User Codes", press the "B" key repeatedly until the display shows "Reg Codes" then press "#", press the "B" key repeatedly until you see the code slot that you wish to program (000-229) then press "#", enter the new four digit code then press "#". To exit programming mode, press * followed by 00.

What happens if my power fails? Your system will continue to operate on the system battery back-up installed inside your control panel. After power is restored to your home or business, you may need to press 1 followed by your code to reset the keypad. Your system battery will normally recharge automatically once the power is restored.

What happens if my system battery is low? Your system battery can get low after the power has been out for an extended period of time, or if the battery is more than three years old. Your system will indicate that a problem exists by beeping periodically, and by showing a flashing * on the screen. (You can silence the keypad beeps by pressing 1 followed by your code.) If the battery trouble does not clear after several hours, and you are not experiencing a power outage, you should contact Hawk Security to have your system serviced.

What if I don't have a ready light or my keypad shows a flashing star? This indicates that there is an open zone, press the * key to view open zones.

What if my alarm system goes off? If your alarm goes off, and the sirens are sounding, press 1 followed by your code to disarm the system and silence the sirens. A burglary alarm can be deactivated if a code is entered within 15 seconds after alarm activation – otherwise, our central station will call the premises asking for your password. If assistance is not needed, give the operator the correct password, and emergency services will not be dispatched.